

*** * * IMPORTANT NOTICE * * * ***

Sewer Use Rate Increase – Effective January 1, 2024

For more information see our Website at www.ptsaonline.org, or scan the QR Code

The new schedule of charges, effective January 1, 2024, increases the Sewer Use Charge from the current \$8.10/1,000 gallons of metered water consumption to \$8.65/1,000 gallons. The Minimum Service Charge of \$42/quarter/dwelling unit increases to \$44/quarter/dwelling. For the average residential customer that uses 11,700 gallons of water per quarter (3 months usage) the rate revision is an increase of 6% in the cost for sewer service, or an increase of about \$8.43 per month.

For a complete listing of all Sewer Rates and Fees please see our website under the Customer Tab/Sewage rates and Billing Information and view Resolution No. 04-12-23 Rate Schedule A. Below is a summary of sewage rates and related billing information.

Metered Sewer Use Charge This portion is based upon the amount of water consumed during the billing period. The Authority obtains the water meter readings from the PA American Water Company.

Minimum Service Charge of \$44.00 per quarter for customers connected to the sewer system applied regardless of the volume of water consumed.

Residential

\$44.00/per quarter/per dwelling

Non-Residential

\$44.00/quarter/Billing Unit- see website for definition

Other Billing related fees

Penalties and Interest: Any sewer use charge not paid within 21 days from the date of billing shall be subject to a ten percent penalty and shall bear interest at the rate of five-sixths (5/6) percent per month or fraction thereof until paid.

Property Posting Fee: Any customer delinquent on their sewage account that requires the Authority to have the property posted for notification of water termination is charged a fee of \$35.00 per posting.

Water Termination Fee and Water Restore Fee: Any customer that requires the Authority to submit a work order to the water company for water termination notification or water re-store shall be charged a \$30 fee per work order.

PAWC Fees for Water Terminations for Landlord's: Any landlord that is the responsible party for the payment of sewer service shall be subject to PAWC fees per their agreement.

Non-Sufficient Funds Fee (NSF): Any customer that submits payment where there are “non-sufficient funds” in their account or their account has been closed and the payment is not honored by the Bank a fee of \$20.00 is charged.

Sewage Lien Fee: Any property requiring a lien to be placed on the property shall be charged a fee of \$105.00.

QR Code

The sewage bills now have a QR code. By scanning the code you will be directed to the section of the Authority's webpage containing information about the sewage rates and billing information.

ACH Payments

Customers interested in Automatic Payments are directed to submit the completed ACH Form located on back of the bill or download the form from our website.

Go Paperless

Sign up for paperless billing and get email notifications for new bills sent to your inbox.

Create a profile on the PTSA Customer Portal – Either follow the link on the PTSA website at ptsaonline.org or go directly to ptsaonline.mygovhub.com